



# AMICA MUTUAL INSURANCE COMPANY

MAIL P O BOX 6008, PROVIDENCE, RI 02940-6008  
HOME OFFICE 10 WEYBOSSET STREET, PROVIDENCE, RI • TELEPHONE 521-9100

Toll Free 1 800 99 AMICA  
In RI 1 800 24 AMICA

October 4, 1990

New England Sun Control  
Robert Mirza, District Manager  
200 Thurber Boulevard  
Smithfield, RI 02917

Dear Bob:

It is not often that one gets to write a letter of commendation, because most often there are certain aspects of a project that does not turn out as planned.

I am pleased to tell you that your company and the two installers that you contracted to apply the "Scotchint" film to all our windows here at the Forty Westminster building, did an outstanding job.

- 1) Your installers started the project on the day promised.
- 2) Ron Heifner and Mike Nesler are two of the most professional people I had the pleasure of dealing with in recent times.
- 3) Ron and Mike were super polite and very accommodating.
- 4) We worked out a schedule that had certain restrictions and they most willingly followed them to a most satisfactory conclusion.

Although, it is premature to judge the full impact and performance of the product, I would not hesitate to recommend your company and/or the installers that worked on our 2,200 windows.

Very truly yours,

A handwritten signature in cursive script that reads "Robert Lake".

Robert Lake  
Property Manager

RL:kkw